# Feature Name: Retrieve Room Number

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.2.26 | | | |
| **Use Case Name:** | Retrieve Room Number | | | |
| **Created By:** | James Heim | | **Last Updated By:** | James Heim |
| **Date Created:** | 2018-09-21 | | **Last Revision Date:** | 2018-09-21 |
| **Actors:** | | Bellhop | | |
| **Description:** | | To view the details of a guest by room number. | | |
| **Trigger:** | | Normal Flow Step 1. | | |
| **Preconditions:** | | 1. Bellhop has logged into the software. | | |
| **Postconditions:** | | 1. The details of a room, guest name, driver’s license, vehicle, checkin datetime and checkout datetime, are all displayed. | | |
| **Normal Flow:** | | 1. Bellhop selects Search by Room Number 2. System prompts for room number. 3. Room Details displayed. | | |
| **Alternative Flows:** | | 3a. No room by that number exists   1. System displays error. 2. Bellhop acknowledges. 3. Return to Normal Flow Step 1.   3b. No guest is currently checked into the room.   1. System notifies bellhop. 2. Bellhop acknowledges. 3. Return to Normal Flow Step 1. | | |
| **Exceptions:** | | No Exceptions | | |
| **Includes:** | | No inclusions. | | |
| **Frequency of Use:** | | Dozens per day. | | |
| **Special Requirements:** | | No special requirements. | | |
| **Assumptions:** | | No assumptions. | | |
| **Notes and Issues:** | | 1. No notes or issues. | | |